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RESPONSE UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 7100

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT  
SKILL DATA

Docket No.: 60021-378501

Group Art Unit: 7149

Examiner: B.S. Stace

okay to enter  
per REC 2/27/07  
HWS  
3/7/07

## Certificate of Mailing/Transmittal

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P.O. Box 1450  
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P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown  
below.

Debra J. Bruck  
Debra Bruck

1-2-07  
Date

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed November 3, 2006, Applicant submits the  
following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4  
of this paper.

Remarks/Arguments begin on page 13 of this paper.